# **Be Brilliant**

Dr. Scott O Baird offers techniques and strategies to

### **IMPORTANCE OF QUESTIONING**

Understanding the significance of asking thoughtful and wellcrafted questions as a powerful tool for gathering information, understanding others, and influencing their perspectives.

# **TYPES OF QUESTIONS**

Different types of questions, such as open-ended, closed-ended, probing, leading, and hypothetical questions, might be explored. Readers can learn how to choose the most appropriate type of question for specific situations.

# **ACTIVE LISTENING**

Understanding the connection between effective questioning and active listening to create a more engaged and productive conversation.

#### **BUILDING RAPPORT**

Techniques for establishing rapport and trust with others through skilled questioning and communication.

# OVERCOMING OBJECTIONS

Strategies for addressing objections and resistance by asking strategic questions to gain insights and find common ground.

# **FRAMING QUESTIONS**

Learning how to frame questions in a way that elicits the desired responses and influences the direction of the conversation.















#### **EMPATHY AND EMOTIONAL** INTELLIGENCE

The importance of empathy and emotional intelligence in persuasive questioning and how to cultivate these qualities.

#### HANDLING DIFFICULT CONVERSATIONS

Tools and approaches for handling challenging or sensitive conversations through well-crafted questions.

# INFLUENCE AND PERSUASION

Understanding the psychological principles behind persuasive questioning and its impact on decision-making.

# **PRACTICE EXERCISES**

The book includes practical exercises and examples to help readers improve their questioning and communication skills.









